

Town of Charlton
Water and Sewer Commission
37 Main Street
Charlton, MA 01507



Phone: (508) 248-4953
Fax: (508) 248-0917

Contacting the Sewer Department – September 13, 2017

Below is the updated Sewer Department contact information. Our treatment plant is managed by a company named Veolia. An updated emergency service call number is provided below. In order to ensure prompt service, please discard any previous lists and utilize the information below.

Normal office hours:

Monday – Thursday 7:30am – 3:30pm
Friday 7:30am – 12 noon

Please call either 508-248-4953 or 508-248-2232 during normal office hours.

After normal office hours, during weekends, holidays and emergency service calls please call: 857-278-1599

Please provide your name, address and phone number. A technician will return your call within 1 hour. Should all fail, please call the Charlton Police Department.

Grinder pump users: Do NOT silence your alarm without calling for service. System failure and environmental hazard will occur if tank gets flooded and your neighbors cannot silence your alarm in your absence or fines will be imposed.