

# Attention Grinder Pump Users and Sewer Users

**Number to call for all Sewer Services and Emergency Service Call:  
1-857-278-1599.**

**Please leave your name, phone number and address. A technician will call you back within 1 hour. Should all fail, please call the Charlton Police Department; explain your issue, leave them your name, address and contact phone number.**

**Grinder Pump Users – Do NOT silence your alarm** without calling for service. System failure and an environmental hazard will occur if tank gets flooded and your neighbors cannot silence your alarm in your absence or fines will be imposed.

The grinder pump contains a powerful cutting/grinding pump capable of handling most normal household waste. However, some common rules, if applied, will ensure trouble-free operation for many years. Please don't ever dispose of the following items down any drain in your home, including your toilet.

**Solids like but not limited to: bones, cigarette butts, cloth, paper towels, dental floss, diapers, wipes, Simply Green wipes, Clorox cleaning wipes, floor cleaning wipes, flushable wipes, flushable toilet brush refills, gravel, cat litter, glass, nuts & bolts, metal, plastic, Q-tips, rags, rope, rubber, sand, sanitary napkins or wipes, shells, tampons and prophylactics.**

**Condoms and feminine hygiene products must not be flushed down the toilet! These products are not recommended for disposal in any sewer system.**

**Toilet paper is designed for sewer systems and paper towels are not. Use toilet paper exclusively.**

**Never dispose of the following substances into your sewer system under any circumstances like but not limited to:**

<b>Explosives</b>	<b>Grease</b>	<b>Paint</b>	<b>Fertilize</b>
<b>Hazardous Chemicals</b>	<b>Plastic</b>	<b>Flammable Liquids</b>	<b>r</b>
<b>Gasoline</b>	<b>Oil</b>		<b>Insecticides</b>

**For Grinder Pump Users: The cover to the grinder pump must be accessible to Department personnel and must not be covered by any items such as but not limited to topsoil, plants, snow, and mulch in order to insure access. WINTER IS COMING, PLEASE CLEAR SNOW OFF THE GRINDER PUMP COVER.**

**When a service call has determined that the damage is caused by the negligence of the customer, a written notification will be sent advising the customer of the situation and informing them that additional occurrences will include the following charges: a \$100.00 service fee plus the cost of parts. Each similar recurrence will result in charges to the customer.**