



CHARLTON, MASSACHUSETTS

Town Providing Energy Cost Relief to Residents with Community Electricity Aggregation Renewal

Participants will be shielded from National Grid winter rate hikes

Program default will cost 15.540 cents/kWh.

(CHARLTON)—The Town has renewed its Charlton Community Electricity Aggregation (Charlton CEA) contract for two years, offering significant winter energy price relief for enrolled participants. The Town has again bid for electric supply together with the Towns of Millbury and Oxford.

Charlton residents currently participating in the Community Electricity Aggregation program will automatically receive the new prices, which will be fixed for two years (from December 2022 through December 2024). Charlton CEA's new electricity supplier will be Direct Energy Services. This exciting news comes on the heels of National Grid's recent proposal of significant rate hikes for the coming winter months.

National Grid proposed that as of November 1, 2022, the default Residential Basic Service Fixed supply rate will be 33.891 cents/kWh, which is significantly higher than the new default Charlton Standard supply rate of 15.540 cents/kWh. National Grid's rates change twice a year for Residential and Small Business customers on May 1 and November 1, but Charlton CEA's new rates will be fixed from December 2022 to December 2024. Future savings cannot be guaranteed.

Charlton residents can confirm that they are enrolled in Charlton Community Electricity Aggregation by looking at the Supply Services Section of a recent electric bill. If it says "Supplier: NextEra Energy Srvcs MA-Charlton Agg", then that account is enrolled. If it says something else such as Basic Service Fixed or names a supplier other than NextEra, then that account is not enrolled. Starting with the electricity bill participants receive for December 2022, the Supplier name will change to Charlton CEA's new supplier "Direct Energy Srvcs-Charlton Agg".

In December 2022, all Charlton CEA participants will automatically be transitioned to the new price for the program option in which they are now enrolled. No action is necessary for program participants.

Residents and businesses can enroll in Charlton CEA or switch rate options at any time. To make a switch use the online form at charlton-cea.com or by calling the Charlton CEA program at (855) 639-8103. charlton-cea.com shows the current program rates through December 2022. Rates from December 2022 onward are shown below. It can take one or two billing cycles for the supplier change to appear on the utility bill.

Residents should be aware that while the default supply product is Charlton Standard, - which meets all renewable energy content requirements of the Commonwealth, Charlton CEA also offers a 100% renewable product, Charlton 100% Local Green., In Charlton 100% Local Green, 100% of the electricity is sourced from renewable resources. Households that elect to enroll at in Charlton 100% Local Green can do so by using the online form at charlton-cea.com.

Please note that because utility Basic Service rates change every six months for Residential and Small Business customers and every three months for Large Business customers, future savings for the Charlton Community Electricity Aggregation program cannot be guaranteed. Charlton CEA participants can opt-out of the program at any time, without penalty, and return to utility Basic Service.

The community should also be aware that third-party electrical suppliers have been contacting residents via door knocking, telephone outreach and mailings, claiming to be partners with the Town of Charlton as electrical suppliers. Any communication about the program can be found on the Town’s municipal website (townofcharlton.net). In addition, no one affiliated with the program will come to your house and all communication will have the Town seal.

Contact the Town at 508-248-2209 or nesgovagg@nexteraenergyservices.com with any questions.

New Charlton CEA Prices:

	Charlton Standard (Town Default)	Charlton 100% Local Green
Price	15.540 ¢/kWh	18.358 ¢/kWh
Voluntary Renewable Energy Content	None	Adds voluntary renewable energy (MA Class I RECs) to total 100% renewable content
Duration	December 2022 to December 2024	December 2022 to December 2024

The Charlton CEA Program cannot guarantee savings compared to utility Basic Service for the duration of the Program pricing because future Basic Service rates beyond April 2023 are unknown.

The products labeled “Green” contain additional Renewable Energy Certificates (RECs) above that required by MA law. The additional RECs qualify for MA Class I designation from generation located within, or delivered to, New England.